

## PRECAUTIONS against COVID19

ROMI-HorecaServe-Dekeukelaere Laundry Solutions has taken all measures to optimally protect your employees, your customers and our employees against COVID19:

1/ Upon delivery and collection, our **drivers** always wear **mouth masks** and **gloves**. In addition, we have provided **disinfectant gel** in all our trucks.

2/ In the laundry we take all possible measures against COVID19:

- temperature measurement upon entry of staff and visitors
- wearing mouth masks and gloves in production
- respect for social distance in the workplace, in desks and during breaks
- Plexi panels on the ironing lines
- disinfection gels for staff and visitors
- extra and more periodic cleaning of our premises, sanitary facilities and work floor

3/ Thanks to our **industrial washing process**, we always guarantee **chemical and thermal disinfection of the linen** during washing, drying and finishing. Moreover, since the outbreak of the COVID19 virus and in consultation with our soap supplier Christeyns, we have decided to use an even stronger and safe biocide during our washing process. This product has been officially approved by the Federal Public Health Service.

4/ Procedure soiled linen

We strongly recommend **pre-sorting the dirty linen** on 5 levels before collection: sheets, duvet covers, pillow covers, bath and restaurant linen. Through optimal sorting, we guarantee the safest and most effective washing process per type of linen against COVID19, among others.

To give the COVID19 virus the least chance you place the soiled linen **loose in the metal roll containers** (with or without a fabric container cover). Please always take into account the sorting per type of linen per container.

It has been shown that the COVID19 virus survives the longest on plastics. That is why we strongly advise against pre-sorting the dirty linen in the usual plastic bags. Consequently, we will no longer provide such plastic bags from exhaustion stock. As an alternative, we would like to present our collection of **fabric sorting bags for internal use in your hotel**. These are perfectly suited for in-house use in your sorting carts in the hallway. If desired, we can also wash your fabric sorting bags periodically by appointment. Please contact us for more information.



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5/ Procedure clean linen

We guarantee a **disinfection of our metal roll containers** and any **fabric container covers** before we load them with clean and disinfected linen.

We do not individually package the linen in plastic (anymore). Instead, we protect the disinfected metal roll container with wrapping film, plastic cover or fabric container cover according to your usual method of delivery. In this way we protect the disinfected linen in the most optimal conditions.

6/ We apply a **separation** in the flows between the **dirty and clean areas** in our laundry.

For further questions about our procedures, please feel free to contact us on our general telephone number or by email at info@romi-ls.be.

On behalf of ROMI-HorecaServe-Dekeukelaere Laundry Solutions

Thomas Van Eeckhoudt

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